

CBE ID: 4290 Comprehensiveness of Care

This measure evaluates the extent primary care physicians (PCPs) provide care-based and procedural-based services core to primary care. For each PCP, the resulting value reflects an average of the weighted proportion of services within each category provided during the measurement period. Primary care providers (PCPs) caring for at least 30 patients per measurement period (the performance year and the 12 months prior to the performance year) score between 0 and 100 in scaled scores of comprehensiveness. Scores are based on weighted averages of 19 care-based and 20 procedural-based core primary care services.

Inputs	Activities	Outputs	Outcomes	Impacts
<ul style="list-style-type: none"> Claims data and/or Registry/EHR data, statistical software to manipulate and analyze the data Policy and procedure documentation 	<ul style="list-style-type: none"> Extract appropriate data from data source Calculate scores overall and by relevant subgroups Measure performance dashboard Clinical decision support tools Change referral and management processes Patient care process (e.g., risk assessments, disease screenings) Team meetings 	<ul style="list-style-type: none"> Record of services provided 	<p><u>Short-term:</u></p> <ul style="list-style-type: none"> Increased attention on comprehensiveness and services provided Provider awareness of the importance of whole-person care <p><u>Intermediate term:</u></p> <ul style="list-style-type: none"> Improved comprehensiveness; provision of primary care services and procedures by the primary care physician with fewer referrals to specialists <p><u>Long-term:</u></p> <ul style="list-style-type: none"> Physician practice adjusts policies and procedures to support physician comprehensiveness Patients' needs are met at the primary care practice 	<ul style="list-style-type: none"> Physician-patient relationship strengthens Care is coordinated Utilization and costs are reduced

Feedback Mechanisms

- Primary care physicians will receive measure score updates and their ranking among all measured entities; the list of services included in the comprehensive measure are provided, allowing physicians to identify services they can provide but have not been doing so.

Assumptions

- Physicians accept that broader service provision reflects improved comprehensiveness of care
- Feedback to physicians regarding comprehensiveness will incentivize improvement

External Factors

- Patient demographics and comorbidities
- Patient behavior/lifestyle
- Resources, access to care and facilities, time/capacity available for physicians